



Job Posting: Eritrean Tigrinya Speaking Cross-Cultural Health Broker

DESCRIPTION OF ORGANIZATION:

Umbrella Multicultural Health Cooperative is a member driven not for profit health services organization. Our members are people who face barriers accessing health care due to their language and culture. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those who are without access to health security.

SUMMARY OF POSITION:

The cross-cultural health broker (CCHB) is a bilingual, bi-cultural health care worker. Under the supervision of the project coordinator, the CCHB supports clients and health service providers by providing language interpretation and facilitating cross-cultural understanding, regarding relevant cultural and health issues.

DUTIES AND RESPONSIBILITIES:

- Providing language and cultural interpretation between physician and client in UMHC family practice and other medical settings
- Enhancing communication and cross-cultural understanding with health care service providers
- Support client to navigate the health care system and health related appointments
- Empower clients to make their own health decisions, and implement them
- Connecting clients to social and community services
- Doing community outreach for health promotion programs
- Facilitate and co-develop curriculum for community health workshops and peer groups
- Participate in the development of culturally appropriate health promotion materials
- Serve as a health promotion resource to community
- Perform additional job-related duties as assigned

SKILLS AND EXPERIENCE:

REQUIRED:

- Written and oral fluency in English and Tigrinya
- An understanding of the Canadian and Eritrean health care systems
- Ability to contribute to a welcoming environment and to help people feel comfortable
- Commitment to maintaining professional standards and confidentiality
- Sound decision-making, teamwork and organizational abilities
- Strong communication and critical thinking skills
- Commitment to promoting a culturally safe, anti-oppressive environment, and low-barrier learning environment

- Ability to create a safe and welcoming environment for clients to discuss mental health and women's health issues
- Ability to culturally adapt and deliver community-based health promotion activities
- Active and trusted member of the Eritrean community

PREFERRED:

- Experience working in a health/medical setting
- Lived experience with or understanding of international migration issues
- Work experience in community-based initiatives and health promotion activities
- Demonstrated commitment to health equity and access
- Demonstrated ability to work as part of a culturally diverse team

SALARY: This is a part-time position with a pay rate of \$19/hour, plus 4% vacation.

DEADLINE TO APPLY: The position will remain posted on our website until filled

APPLICATION INSTRUCTIONS:

Please submit a one page cover letter, describing why you are a good fit for this position, and your resume, all one document, with the subject line: YourName-ET.CCHB-Position to info@umbrellacoop.ca

We kindly thank you in advance for your interest and application; however, only selected candidates will be contacted for an interview.