



A Clinic Description for New Team Members

Who are we?

We are a group of 7 Family Physicians with busy full spectrum practices in a modern interdisciplinary clinic. We offer a collegial peer to peer group practice environment focused on optimal patient care along with ideal MOA support for any physician at any level of training.

Why are we different?

We have an EMR system with 100s of visit templates and customizations to ensure practice optimization. Our practice is site for primary care reform* and an award-winning clinic* focused on the most up to date and evidenced based patient centered care. Remote access to EMR is available for our locums and long term learners (more than 6 months)

The medical director, who is an EMR peer mentor for Medaccess and PSP champion, will offer 1:1 training for any new physician and those who join to help to optimize EMR and workflows. We have other physicians who are community medical education leaders, PSP champions and other leading-edge physicians who can contribute to your experience.

What you should expect out of an Elective:

Your elective or learning time here could be focused on learning about population health management using an EMR, chronic disease management in a team based environment, practice efficiency and optimization as well as practice management coaching and mentoring.

Learning opportunities: Chronic disease care, team based visits, Well baby exams (Weighting and measuring babies, infant Immunization) urgent care visits or walk-in style visits, Well women exams.

- 2016 CFPC Compassion and Caring Patient Medical Home Grant
- past Vancouver Divisions "GP for Me Pilot Clinic"



Why choose us to work with?

Our shifts are optimal for experienced clinicians as well as new graduates, as there will be other family physicians on *our supportive team* working at the same time. *We further offer flexible shift booking and virtually instant confirmation of shifts to best accommodate a busy life schedule.*

Our unique features include

- a) We have a chronic disease management program with interdisciplinary care, which includes nurse and pharmacist support
- b) We have a chronic disease coordinator, focused on helping you manage your roster of patients with chronic disease and enabling you to optimize your practice billings.
- c) We have a collaborative and positive working environment which is aesthetically pleasing and functional for any team member.
- d) Different than the corporately owned clinic, we offer a competitive but traditional employment relationship based on respect, trust and clinic history going back 35 years.
- e) *After-hour call coverage is shared by all physicians, residents, and locums within the practice, as per the College of Physician and Surgeons requirements. Our call is usually very quiet.*
- f) You will be supported by our MOAs who are focused on advanced access or same day care access for our patients and planned proactive chronic disease care. Physicians are well-supported with exceptionally trained MOA's and billing staff who meet monthly for continuing education.

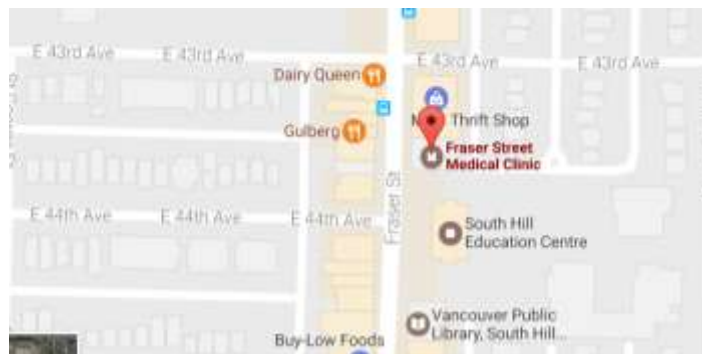
- g) We have a full time on site medical office manager who has been with the practice for over 25 years. She can always be accessed to ensure your *issues are identified and addressed*
- h) You will have your own assigned “BUDDY MOA” who will liaise with your regularly to ensure your work flow is optimized.
- i) We have a billing specialist and referral specialist providing excellent billing support. You will receive as regular printed pay period billing report for review.
- j) We are a teaching facility associated with the UBC Faculty of Medicine, and have multiple medical trainees offering an excellent supportive and teaching medical community.

OFFICE ENVIRONMENT

We have 13 fully equipped examination rooms and a staff lunch room. Each room has been newly renovated and has a dedicated computer and printer. Each room is optimized with regular stocked supplies and regular supplies check-ups by our MOAs for the most efficient medical care. Free street parking is plentiful and available in the neighborhood.

THE COMMUNITY

We are situated in an ethnically diverse neighborhood on Fraser Street and 41st. The area is popular with first time homebuyers, urban professionals, and families. Centrally located, our clinic has plentiful free parking for physicians and patients and is located within a diverse community with



convenient grocery stores and vegetable/fruit markets. The clinic is located within 1 minute access to public transport and to most amenities including plenty of interesting restaurant choices.